



Personal Safety Programs with Partnering Organizations

Fairfield Glade Neighborhood Watch Coalition partners with other organizations. We would like to highlight some programs on this sheet that emphasize safety that you may have either forgotten about or are unfamiliar of their existence.

Text and/or Email Alert – The Fairfield Glade Community Club provides text alerts. To receive “notifications of emergency from FG Police Department, Fire Department, facility closings, cancellations (ie.: Mirror Lake, etc.) sanitation pick up, etc.,” do the following: Note that these will **NOT** include weather related warnings.

Text Alerts – from your mobile device, TEXT FGCC to 855-746-3422. When you get a return text, reply YES. This will register your mobile number with the texting service. **Email Alerts** – Go to the FGCC website at <https://www.fairfieldgladeresort.com> Click on the small picture of an envelope (in a circle) at the bottom of the home page. Then complete the registration form to receive email alerts and select other topic to receive.

Pet Notification for Emergency Responders – Dog /cat Sticker’s to place on your outside door or window can be purchased at FGFD or FGCC for \$2.00 each. (They are also available at the Fire Department’s pancake breakfast)

911 Address Signs – Place orders for the green 911 address sign at FGFD 931-484-3801 or Abe Celik at 931-484-6019. The fire department will make & install the sign. Cost is \$20.00 for materials. Fairfield Glade ACC has made these signs mandatory for all residences.

Fire Detector Inspection – The FGFD can replace your malfunctioning battery operated smoke detectors and add detectors, if needed. We can also replace batteries on hard wired smoke detectors, but the resident must provide the batteries. Hard wired units use several different types of batteries. Do not get on a ladder to replace batteries, call us at 931-484-3801.

Oxygen-in-Use for Emergency Responders – If someone in your household uses oxygen, it is important for emergency responders or visitors to be alerted to this fact. The Fire Department has free stickers for you to place on your outside door or window so others may know not to bring a lit instrument into your house. Call the Fire Department at 931-484-3801 to request the stickers.

Scams and Fraud – If you are the victim of contractor fraud, other fraud or a scam, contact the Fairfield Glade Police Department at 931-484-3785 to get assistance with reporting the incident and safeguarding yourself. They have a detective who can assist you with this type of issue.

Security House Visit – Planning on being away from home and would like the Fairfield Glade Police Department to verify that all is fine with your residence while away, then complete a Security House Visit card indicating your name, address, date leaving and returning and an emergency phone number where they can contact you in case there is a problem. Leave the card in the mail box at the Police Department Office.

At-Risk Residents (Dementia) – If you have a household member who may leave home and not be able to return, go to the FG Police Department and complete a **“Silver Alert”** form with a description of the person,

medical information, contact information and a current picture of the individual. This will save valuable time when you call 911 in case you need to report such a person as missing.

Emergency Entry – You can request that the Fairfield Glade Police Department have on file a key to your home or the code to the garage or house so your door or window does not need to be broken down should the Police/Fire/EMS need to make emergency entry. Fill out a form at the Police Department.

Drug Disposal – You can safely rid yourself of medications for people and/or pets (over the counter or prescription by bringing these meds (excluding liquids, aerosols or sharps) to the Police Department any time during their regular business hours of Mon-Fri 8:00 to 4:00 and depositing such meds in the Drug Take Back drop box. Remember that it is illegal to dispose of medications down the toilet or in the garbage.

COVID Assistance for Drugs and Food – Fairfield Glade Resident Services is providing delivery services of prescriptions, fresh meals and groceries to help those who are quarantined in their homes. Call the Delivery Hotline at 931-335-9945 for more information.

Home Safety Assistance – This is a program available from Fairfield Glade Resident Services to help residents safely maintain their lifestyle in their own home. It can include a Home Safety Inspection to identify and then installing safety improvements. These improvements include installation of grab bars around the toilet or in tub/shower, handrails on stairs, ramps, etc. Contact them at 931-456-7272 to find out more.

Vial of Life & Yellow Dot – These are parallel programs for a way to record pertinent medical information and other details that will aid caregivers, emergency response teams, and hospital personnel in providing appropriate medical treatment during unexpected health-related events. If a person suffers a medical emergency that requires an ambulance, the responding medical team will have immediate access to important medical information when needed most – during the first few minutes of critical illness or accident. **Vial of Life** has a wallet card, kits for your home refrigerator and luggage tags for Golf and Racket Sport bags from Fairfield Glade Resident Services. We will soon replace the plastic vial with a yellow magnetic sleeve for your refrigerator. **Yellow Dot** is a State and Nationwide program for your automobile that is distributed by FG Police Department. Both programs use similar personal information sheets and all kits are free-of-charge. Contact FGRS at 931-456-7272, or FGPD at 931-484-3785.

Medicare – The SHIP (State Health Insurance Program) for Medicare provides free counseling for individuals on many topics, including but not limited to people new to Medicare, those needing assistance finding various types of health and/or prescription programs, assistance with filing appeals, learning if a particular service is covered by Medicare, reporting or assistance with Medicare scams and fraud and many more. Call SHIP at 877-801-0044 to ask a question, set up an appointment or meet one on one with a counselor. You can also sign up for their Welcome to Medicare class held at the Art Circle Public Library about 5 to 6 times a year. FGRS and SHIP have an understanding that provides space for SHIP to do local counseling by calling at 931-456-7272 and request a local SHIP counselor get in touch with you.

This is far from an exhaustive list of programs available to Fairfield Glade residents but it is an update on programs available to you keeping your safety first and foremost.